

## G-Series field setup software failure

### Observed Behavior:

G-Series Field Setup software fails to open sighting an “Error loading language code 0. Please Reinstall!”.

### Root Cause:

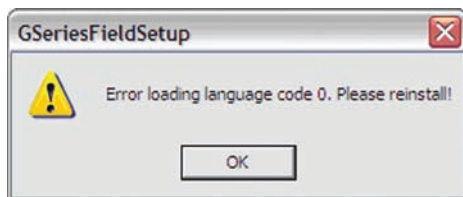
An initialization file has been corrupted.

### Solution:

Edit the incorrect line of the initialization file.

## Summary

It has been reported that some users have received an error when trying to open the G-Series Field Setup Software that indicates that there is a language code problem and that the program must be reinstalled.

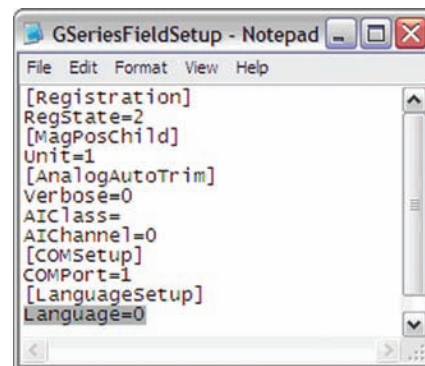


G-Series field setup error window

This error is generated when the G-Series Field Setup software initialization file gets corrupted. However, reinstalling the software will not reinitialize this file. Instead you must open the corrupted file and edit a single line to correct the language setting.

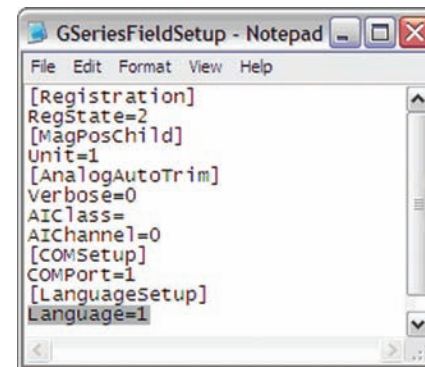
## Solution

The user will have to open and edit the corrupted initialization file. Any basic text editing program can be used to edit the initialization file. The file is located on your hard drive. On your systems hard drive (typically drive C:) open the WINDOWS folder and locate the file “GSeriesFieldSetup.ini”. This is the file that needs to be edited. Open this file and look at the last line of code. It should currently read “Language=0”.



G-Series field setup initialization file with “Language=0”

Edit this line so that it reads “Language=1” and save the changes. Do not change the name of the file or its location when you save it.



G-Series field setup initialization file with “Language=1”

Once the file is saved you may close it and launch the G-Series Field Setup software, which should now function normally. If this does not solve your problem, or if you have further issues with the software, contact MTS Sensors Application Engineering for further assistance.

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All Temposonics sensors are covered by US patent number 5,545,984. Additional patents are pending.

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